

IF YOU RECEIVE A GRAFFITI NOTICE...

- Your property has been identified as bearing graffiti.
- You must remove the graffiti within 30 days of the receipt of the notice (Article 23, Public Works Code).
- Once you abate the graffiti, you must notify 311 or fax 415-695-2175 (see Notice for details).
- If you believe you are burdened with a disproportionate share of graffiti and that removing it would impose an unfair hardship, you may request a public hearing within 30 days of the notice. Send your request to:

Director, Department of Public Works
1 Dr. Carlton B. Goodlett Place, Rm 348
San Francisco, CA 94102

- If you do not remove the graffiti or request a hearing within 30 days, the City will initiate proceedings to abate the graffiti, for a minimum of \$500 plus attorney's fee.

GRAFFITI REWARDS FUND

The City's Graffiti Rewards Fund now provides citizens with \$250 for information leading to arrest and conviction of graffiti vandals. For more information call 311 or log on to www.sfgov.org/dpw.

GAVIN NEWSOM, Mayor
EDWARD D. REISKIN, Director

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Department of Public Works
City Hall, Room 348
San Francisco, CA 94102

TO MAKE SERVICE REQUESTS

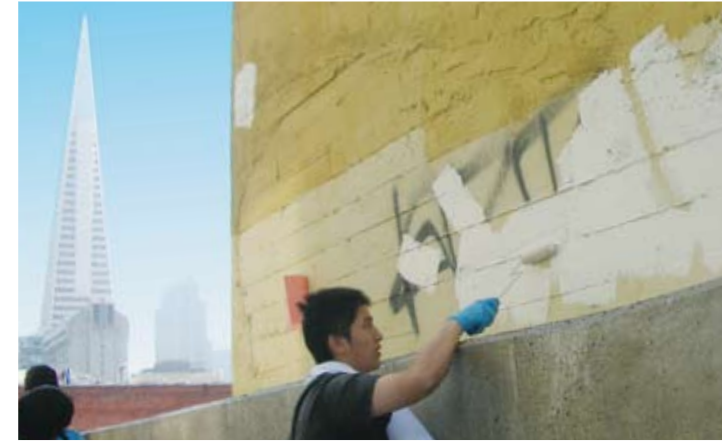
Go to www.sfgov.org/311
or call 3-1-1

- Graffiti
- Dirty Streets & Sidewalks
- Littering
- Illegal Dumping
- Potholes
- Trees (Permits, Maintenance)
- Improper Garbage Put Out
- Overflowing Litter Receptacles

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GRAFFITI ABATEMENT

Stop graffiti before it spreads



SAN FRANCISCO
DEPARTMENT OF
PUBLIC WORKS



City Service Hotline 24/7
Call 311

www.sfgov.org/dpw

Graffiti harms our neighborhoods

Graffiti vandalism is an epidemic that erodes our quality of life. If left unabated, graffiti spreads and tends to attract other forms of blight and criminal behavior to your neighborhood.

Graffiti is a crime

Any person who defaces property that is not their own is guilty of a crime, punishable by imprisonment, community service and/or fines. Damage of more than \$400 may be treated as a felony, even if the vandal is a minor. Parents are financially responsible for the criminal misconduct of their minor children.

Graffiti is costly

DPW receives more than 18,000 graffiti complaints annually. The city as a whole spends more than \$20 million each year on graffiti vandalism and this does not reflect the personal and private costs of graffiti vandalism.

Graffiti is everyone's problem

If you own or manage property or operate a ground floor business that has been graffiti-tagged, you are legally responsible for removing the graffiti. By keeping your property or business graffiti-free, you are helping to preserve the quality of life in your community.

What you can do about graffiti

- **Abate it immediately.** Remove the graffiti within 48 hours. Experience shows that if you do this repeatedly, taggers are unlikely to return.
- **Only use matching paint.** Keep a can of matching paint and graffiti remover on your premises.
- **Photograph the graffiti before removing it.**
- **File a police report.**
 - Go to www.sfgov.org/site/police_index.asp to file an online report. Your case will be reviewed and a case number will be e-mailed to you. After you receive the case number, e-mail the photos along with the case number to sfpd_graffiti_unit@pacbell.net. Go to your local police precinct station, or
 - Call 553-0123 to request a police officer to come to your residence to take a vandalism report.
 - Call 911 to report graffiti vandalism in progress.
- **Report graffiti** anywhere in the city by calling 311 or visiting www.sfgov.org/311.
- **Volunteer!** Join DPW's Graffiti Watch Program and receive free training and supplies to remove graffiti from public fixtures in your neighborhood. Call 311 to volunteer.

Graffiti prevention tips

- **Reduce vandal's access to your property.**
 - Blank walls are an open invitation to taggers. Restrict access to walls with thorny shrubs, plants or vines.
 - Rooftops are choice locations for taggers, because their tags can be seen from a distance.
 - Be sure to restrict access to your roof.



Light it up! Out-of-the-way, sheltered locations like this recessed alcove are invitations to tagging and other criminal behavior. Installing motion-sensitive bright lighting will help keep taggers away.

- **Install surveillance cameras and post warning signs.** Motion-sensitive cameras take photos when they detect movement. Some cameras even have speakers that inform intruders that police have been called and to leave the area.

Additional Resources

For graffiti abatement tips and a partial list of local companies that remove graffiti, go to www.sfgov.org/dpw.

